

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	6521596
<b>Application Number:</b>	10815534
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	3473
<b>Title of Invention:</b>	CONTACT CENTER AND METHOD FOR TRACKING AND ACTING ON ONE AND DONE CUSTOMER CONTACTS
<b>First Named Inventor/Applicant Name:</b>	Sarah H. Kiefhaber
<b>Customer Number:</b>	48500
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<b>Filer Authorized By:</b>	Jason Vick
<b>Attorney Docket Number:</b>	4366-140
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 180
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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_11.pdf	349620	yes	4
			db14b0922d18c965f1564abfc1aad5149dd8e751		
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Transmittal Letter		1	3	
	Information Disclosure Statement (IDS) Filed (SB/08)		4	4	
Warnings:					
Information:					
2	NPL Documents	Bischoff_Data_Ware_House.pdf	1751615	no	23
			1c48433d5a04bc3e26c21d42c11d642337b247e0		
Warnings:					
Information:					
3	NPL Documents	Seo_akutoFC_shop_sale.pdf	788260	no	8
			78ee4302929694b0811105933e434b29ea802ad1		
Warnings:					
Information:					
4	NPL Documents	Koutarou_Building_a_Framework.pdf	2642857	no	19
			24da46cf842cc42b1b7ee0f3743343d68eeb4088		
Warnings:					
Information:					
5	NPL Documents	Microsoft_R_Access_97.pdf	1450366	no	33
			6f8eca85fb4658a317bddb6f8aade188238cd076b		
Warnings:					
Information:					
6	Fee Worksheet (PTO-875)	fee-info.pdf	30266	no	2
			90f85d9ef532e7ec621f406a838d82027b77b70b		
Warnings:					
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Total Files Size (in bytes):			7012984		

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**If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.**

**National Stage of an International Application under 35 U.S.C. 371**

**If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.**

**New International Application Filed with the USPTO as a Receiving Office**

**If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.**